

Capital One Hall FAQ – updated 11-10-21

- 1. If an organization applies for use of the Hall, is the organization then obligated for those dates?** Organizations do not enter an obligation to use the space until the use license agreement is signed.
- 2. If an organization is on the seasonal list and would like additional dates, can we request them?** Yes, provided that not all the available Fairfax arts users dates are filled, you may add performances at the specially negotiated rate.
- 3. What are the fees for equipment such as use of the grand piano, choral risers, marley dance floor, and projection equipment?** A fee sheet outlining all costs is available on the ArtsFairfax website. In-house equipment such as pianos, risers, marley and projection equipment will be available to ArtsFairfax approved users at no cost but labor costs may apply to install and/or operate such equipment.
- 4. How do we set ticket prices?** As the presenter, you establish your own ticket prices. There are certain fees which will be applied, which are outlined on the fee sheet referenced above.
- 5. Could we share the event with another ArtsFairfax organization?** Yes, but one organization will complete the application.
- 6. Does the Hall have Live Streaming capability, is the equipment available for community users and if so is there a charge?** The Hall has Wi-Fi and will be fully accessible for live streaming. Please consult with Capital One Halls' operator for more information:
ASM Global
info@capitalonehall.com
- 7. Where is the parking and what is the cost?** There is a parking deck on-site at Capital One Center, located across the street from Capital One Hall. The parking fees are listed in the fee sheet.
- 8. My organization doesn't have non-profit status or isn't based in Fairfax, but we want to use the Hall. Who should I contact?** Please contact info@capitalonehall.com.
- 9. What is the First Season Schedule?** The schedule for the first season will be announced once all contracts have been signed.
- 10. If a Fairfax County organization books the facility as a Public Facility User, can it collaborate with a non-Fairfax County organization or artist?** Yes, but the License Agreement must be under the Fairfax County user's name.
- 11. What are in/out times for full day use?** Typically 7am to 11pm but those times are flexible.
- 12. Is the full day fee charged for evening dress rehearsals on a weeknight, or is there a reduced rate?** The Fairfax County rate cannot be reduced.
- 13. What is the audience seating capacity under COVID restrictions?** We are presently booking for October, based upon a 100% capacity; 1562 for the Main Hall and 224 for the Vault. The Hall must adhere to the Commonwealth of Virginia's guidelines.

14. **Were any special ventilation or UV systems put in place to prevent or reduce the spread of airborne viruses?** The HVAC system doesn't include any special COVID ventilation or UV systems.
15. **Can we use the atrium for a reception after the performance? If so, if there an additional cost?** Yes and there is no additional cost to rent this space after your performance.
16. **What is the rate for non-profit users outside the specially negotiated Fairfax user rate?** The non profit will be \$250.00 less than the published commercial rate which will be published by May 1.
17. **Is the Perch amphitheater available to rent, and if so what is the rate?** Yes, the amphitheater is available to rent (see fee sheet).