

Capital One Hall FAQ – updated 7-5-21

- 1. If an organization applies for use of the Hall, is the organization then obligated for those dates?** Organizations do not enter an obligation to use the space until the use license agreement is signed.
- 2. If an organization is on the seasonal list and would like additional dates, can we request them?** Yes, provided that not all the available Fairfax arts users dates are filled, you may add performances at the specially negotiated rate.
- 3. What are the fees for equipment such as use of the grand piano, choral risers, marley dance floor, and projection equipment?** A fee sheet outlining all costs is available on the ArtsFairfax website. In-house equipment such as pianos, risers, marley and projection equipment will be available to ArtsFairfax approved users at no cost but labor costs may apply to install and/or operate such equipment.
- 4. How do we set ticket prices?** As the presenter, you establish your own ticket prices. There are certain fees which will be applied, which are outlined on the fee sheet referenced above.
- 5. Could we share the event with another ArtsFairfax organization?** Yes, but one organization will complete the application.
- 6. Does the Hall have Live Streaming capability, is the equipment available for community users and if so is there a charge?** The Hall has Wi-Fi and will be fully accessible for live streaming. Please consult with Capital One Halls' operator for more information:

Dolly Vogt
Regional General Manager
ASM Global
dvogt@capitalonehall.com
(804) 640-5588 cell
- 7. Where is the parking and what is the cost?** There is a parking deck on-site at Capital One Center, located across the street from Capital One Hall. The parking fees are listed in the fee sheet.
- 8. My organization doesn't have non-profit status or isn't based in Fairfax, but we want to use the Hall. Who should I contact?** Please contact Dolly Vogt (see above).
- 9. What is the First Season Schedule?** The schedule for the first season will be announced once all contracts have been signed.
- 10. If a Fairfax County organization books the facility as a Public Facility User, can it collaborate with a non-Fairfax County organization or artist?** Yes, but the License Agreement must be under the Fairfax County user's name.
- 11. What are in/out times for full day use?** Typically 7am to 11pm but those times are flexible.
- 12. Is the full day fee charged for evening dress rehearsals on a weeknight, or is there a reduced rate?** The Fairfax County rate cannot be reduced.

13. What is the audience seating capacity under COVID restrictions? We are presently booking for October, based upon a 100% capacity; 1562 for the Main Hall and 224 for the Vault. The Hall must adhere to the Commonwealth of Virginia's guidelines.

14. Were any special ventilation or UV systems put in place to prevent or reduce the spread of airborne viruses? The HVAC system doesn't include any special COVID ventilation or UV systems.

15. Can we use the atrium for a reception after the performance? If so, if there an additional cost? Yes and there is no additional cost to rent this space after your performance.

16. What is the rate for non-profit users outside the specially negotiated Fairfax user rate? The non profit will be \$250.00 less than the published commercial rate which will be published by May 1.

17. Is the Perch amphitheater available to rent, and if so what is the rate? Yes, the amphitheater is available to rent (see fee sheet).